

Dear customer,

In view of the recent coronavirus outbreak in Wuhan, Samsung is following the strict guidelines of the Chinese government and carefully looking into the situation, which currently does not have a major physical impact on our semiconductor production and SCM.

On the other hand, Samsung runs multisite memory operations so as to enhance our SCM resilience by mitigating geopolitical risks.

Samsung will fully cooperate with the relevant governments to effectively manage the situation and make every effort to ensure supplies are not affected.

We will keep you posted on important updates as they occur.

Sincerely

C. Choi

EVP/Global Sales & Marketing/Samsung Memory Business