

January 27, 2020

Dear Partners and Customers,

Over the last week, the China pneumonia outbreak, known as the Wuhan coronavirus, has been widely reported. As your trusted business partner, our duty is to keep you informed of any situation which may negatively impact our commitment to deliver product and services to you and your business.

The intent of this letter is to inform you of the recent Wuhan coronavirus outbreak which has directly impacted our Advantech Kushan Manufacture Center (AKMC), in Kushan, China and the surrounding operations. Currently, our AKMC facility is in a planned shutdown for our Chinese employees to enjoy and celebrate the Luna New Year holidays with their families. The facility was originally planned to return to normal operations on February 3rd. Today, it was reported that the Chinese government will extend the Lunar New Year holidays throughout China. And the government of Shanghai, extended the holiday until February 9th to try and help reduce the spread of the epidemic during this busy travel season.

With our AKMC facilities in the region of Shanghai, please accept this notice that our AKMC operations will now be closed through February 9th and planned to re-open on February 10th. The objective of the extended close is to strengthen the prevention and control of the new coronavirus. And it is our duty to inform you that deliveries may be delayed during this unplanned and extended shutdown period.

Our team is working closely with the local Chinese authorities to ensure that our employees are safe, and secure during this time. We apologize in advance for any inconvenience delayed shipments from our AKMC facilities may have on your business but appreciate your patience and understanding during this difficult time. I assure you that we will continue to monitor this situation closely over the coming days and weeks. Should you have any additional questions regarding your orders, please do not hesitate to contact your Advantech representatives for further assistance, and we will do our best to support you.

Sincerely,



Ween Niu
Advantech Corporation
General Manager, North America